

Job Title: Lifeguard / Swim Instructors
Branch: H₂O Adventure and Fitness Centre
Placement Date: Flexibility around Late March 2009
Application Deadline: March 6, 2009

Join the Y to be fulfilled, be inspired and make a difference every day...in a job that matters.

We are seeking a **Lifeguard/Swim Instructors** who are energetic, personable, resourceful, well-organized, a natural at building relationships and bringing out the best in people, and excels in a fast paced, challenging work environment. If that sounds like you, then this is your ideal job!

The H₂O Adventure and Fitness Centre is a \$44 million, 96,000 square foot community aquatic and fitness centre that is City of Kelowna owned and will be operated by the YMCA-YWCA of the Central Okanagan. H₂O features an Olympic size 50 metre swimming pool, a 10,000 square foot fitness centre and the largest indoor water park in Canada including a wave pool, river run, flowrider, multiple waterslides and children's water play area.

Lifeguards and Swim Instructors are the heart of the H₂O Adventure and Fitness Centre (H₂O). Reporting directly to the Team Leader and the Aquatic Manager, Lifeguards and Swim Instructors will provide direction in safety and swimming levels for our customers. Lifeguards will assist in any emergency situation and support the Team Leaders and Aquatic Manager in the provision of aquatic instructional or recreation programs.

Responsibilities include working effectively, ensure that programs are operating safely, and that the facility is properly prepared for the enjoyment and satisfaction of all participants. This position requires flexibility and the ability to work shift work when required.

Duties & Responsibilities:

- Supervises and coordinates the delivery of aquatic programs that occur during assigned shifts.
- Monitors the general maintenance and safety of the pool deck, change rooms and associated areas, and either reports concerns to the appropriate staff member or directly address the concern yourself.
- Organizes and coordinates appropriate activities, games, and events of interest to participants.
- Organizes and ensures that the pool is set up for scheduled activities and that user needs are sufficiently met.
- Completes reports, statistics, records, etc. as needed
- Provides leadership for an assigned portfolio such as school lessons, private lessons, facility rentals, public swims, etc.
- Conduct routine inspections of facility's public areas and equipment to ensure customer safety
- Work as part of a staff/volunteer team ensuring excellent customer service
- Maintains a safe and clean work environment.
- Performs other related work as required

Knowledge, Skills and Abilities on the Job:

- Thorough knowledge of lifeguarding principles and practices.
- Thorough knowledge of aquatic instructional programs and standards.
- Demonstrated competency as a lifeguard.
- Demonstrated ability to organize and conduct a variety of special events and activities.
- Ability to work independently with minimum supervision.
- A strong customer service orientation.
- Ability to promote leadership in promoting friendly and positive relationships with all facility users.
- Ability and willingness to be flexible in a changing work environment
- Ability to establish and maintain respectful and cooperative working relationships
- Ability to communicate effectively with others.
- Ability to recognize and act to resolve problems.

